IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

| AMENDMENT C | Title: DEVICE MODEL AGENT | |
|--|---------------------------|------------------|
| | First Named Inventor: | Naveen Sharma |
| | Application No.: | 10/686,844 |
| | Filing Date: | October 16, 2003 |
| | Confirmation No. | 1752 |
| | Examiner: | Faruk Hamza |
| Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 | Art Unit: | 2455 |
| | Last Office Action: | June 2, 2009 |

Dear Sir:

Responsive to the Office Action mailed June 2, 2009, please amend the above-identified application as follows.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 5 of this paper.

| CERTIFICATE OF TRANSMISSION | | |
|---|---|--|
| | (and any item referred to herein as being ransmitted to the USPTO by electronic | |
| the manifestion with the FFC Walk on the data indicated below | | |
| Date | Mustie L. Cermalk Name: Christie L. Cermak | |